

## How are we improving health and care services in your area?

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To help us plan better services and to understand how well current services are meeting your needs, we are joining up your information from the health and social care services you use.

Joining up information in this way will help us to understand:

- what factors lead to hospital admissions or social care use
- demand and need for health and social care services
- what type of care or combinations of health and social care use deliver the best results



## How we will use your personal details?

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Your information from social care, your GP and the hospital will be joined together using your personal details such as your name, address and NHS number.

Once we have collected all this information your personal details will be removed.

The information we will be looking at includes:

- Any health or social care contact you have had or might have, such as appointments and home visits
- Details about diagnosis, treatment and care from GP and hospital records
- Information that your social worker has written in your case notes

## Who we will share your information with?

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With any organisation we work with, we make sure there are strict rules, procedures and security systems in place to protect your information.

Information will be collected and processed by the North and East London Commissioning Support Unit:

- They work on our behalf to securely manage and join up your information from social care, your GP and hospital
- This information is stored securely and only shared with a few organisations, under strict legally binding agreements



Your information, with your personal details removed, will be shared with the London School of Economics and Political Science

- They are a university who will assist with examining the information collected
- They have lots of experience in working with health and social care teams

## Will my information be kept safe?

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Your information will be stored in a safe and secure place and will always be protected.

Only a small number of NHS staff will be able to look at your information.



## I don't want you to share my information

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If you don't want your data to be shared for any other purpose than direct care please go to [www.nhs.uk/your-nhs-data-matters](https://www.nhs.uk/your-nhs-data-matters) and register your preference of how you would like your data to be shared.

### Want to know more?

For more information speak to your care provider.  
Information can also be found on our website at:

[www.islington.gov.uk/about-the-council/information-governance/  
data-protection/privacy-notice/adult-social-care-privacy-notice](https://www.islington.gov.uk/about-the-council/information-governance/data-protection/privacy-notice/adult-social-care-privacy-notice)